

CALIFORNIA DEPARTMENT OF INSURANCE  
2003 Long-Term Care Insurers' Customer Service Numbers

<b>Company Name</b>	<b>Customer Service 800 Number</b>
Aetna Life Insurance Company	(800) 537-8521
Bankers Life and Casualty Company	(888) 282-8252
BC Life & Health Insurance Company	(888) 571-9056
Combined Insurance Company of America	(800) 999-2170
General Electric Capital Assurance Company	(800) 457-6570
Great American Life Insurance Company	(800) 771-2142
John Hancock Life Insurance Company	(800) 377-7311
Kanawha Insurance Company	(800) 635-4252
Knights of Columbus	(800) 214-9825
Life Investors Insurance Company of America	(800) 322-1434
Lincoln Benefit Life	(860) 987-2222
Massachusetts Mutual Life Insurance Company	(860) 987-2222
MedAmerica Insurance Company	(800) 544-0327
Medico Life Insurance Company	(800) 228-6080
Metropolitan Life Insurance Company	(800) GETMET8
Monumental Life Insurance Company	(800) 338-0257
Mutual of Omaha Insurance Company	(800) 775-6000
Mutual Protective Insurance Company	(800) 228-6080
New York Life Insurance Company	(800) 224-4582
Northwestern Long Term Care Insurance Company	(800) 890-6704
Pennsylvania Life Insurance Company	(800) 538-1053
Physicians Mutual Insurance Company	(800) 228-9100
State Farm Mutual Automobile Insurance Company	Contact your local State Farm Agent
Teachers Insurance & Annuity Assoc. (TIAA-CREF Life)	(800) 223-1200
The Prudential Insurance Company of America	(800) 732-0416
The State Life Insurance Company	(800) 524-3966
Transamerica Life Insurance Company	(800) 322-1434
Transamerica Occidental Life Insurance Company	(800) 227-3740
Unum Life Insurance Company of America	Los Angeles (800) 722-3081 San Diego (800) 431-3838 San Francisco (800) 367-6166